



## World-recognized security monitoring and business software

### AVS-01 Alarm Validation Scoring with MASTerMind

#### False Alarm Reduction and Streamlined Dispatching with AVS-01

The Monitoring Association's AVS-01 standard, also known as the Alarm Verification and Notification Standard, is designed to enhance the reliability and efficiency of alarm systems. It establishes standardized methods for calculating an alarm score, or classification level, for detected unauthorized human activity. These metrics estimate the validity or potential threat level of a burglar alarm activation before notifying law enforcement, assisting with resource allocation and service prioritization.

The AVS-01 standard specifically relates to the 'alarm level' when dispatching an agency via Emergency Communications Centers (ECCs) and Public Safety Answering Points (PSAPs). Assigning alarm levels ranging from 0-4, the standard ensures accurate and verified alarm notifications, improving the coordination between alarm monitoring centers and emergency responders. For more information on the AVS-01 standard, visit [www.tma.us](http://www.tma.us).

#### MASTerMind 'General Release for AVS-01'

MASTerMind will allow any customer to adhere to the AVS-01 standard even if all actions are manually generated by an operator. Based upon

additional signals, operator actions, or information received after the initial alarm, the 'alarm level' of the dispatch may increase (or even possibly decrease).

#### MASTerMind 'API Enhancement for AVS-01'

MASTerMind customers may also be getting data about an alarm from external sources, such as video analytics, audio analytics, social media, weather, etc. Not all customers will have the same external data sources, or external sources at all, as this is not a requirement of the standard. To provide for the external sources that a Central Station may subscribe to, the MASTerMind AVS-01 solution also includes a licensable general API for sending and receiving alarm level updates from external sources.

#### Prerequisites

**MASTerMind Classic:** version 6.52.01 or higher  
(General Release 2023)

**MASTerMind EX:** version 6.54.01 or higher  
(General Release 2024)

**Contact MAS for More Information.**



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