



World-recognized security monitoring and business software

Dynamic Monitoring

Dynamic Monitoring is a solution for responding to help requests from individuals who may not have a fixed location or an existing security system. Using mobile device location, MASTerMind operators can monitor historical and current location data to send the appropriate emergency services when necessary. This solution is meant to enhance safety and responsiveness in diverse scenarios, such as ride-sharing and delivery services, by enabling real-time emergency alerts by both passengers and drivers.

Functions

- **Delivers contact and alert information to dispatchers.**
- **Displays contact location on a map¹**
- **Displays relevant response authority information based on last location received²**
- **Creates unique incidents, event types, and contact information in MASTerMind**
- **Two-way messaging between MASTerMind operators and end users**

Benefits

- **Allows Central Stations to provide additional services to new potential customers**
- **Allows companies to protect their employees and assets**
- **Reduces traditional subscriber licensing needs when pre-configuration of customer data is not needed**

Why Dynamic Monitoring?

Unlike traditional monitoring, Dynamic Monitoring by MAS allows Central Stations and companies that monitor their own facilities or employees to manage alerts from individuals who are not already pre-configured in the MASTerMind database. Since all data necessary to dispatch is provided in the signals, operators are able to rapidly respond to critical emergencies without the overhead of someone first creating an account in MASTerMind. This functionality ensures that customers and your employees can travel with confidence, knowing that help is within reach.

Requirements

MASTerMind EX version 6.52.01 or higher MASrcv64 version 4.7.35 or higher

Google account for mapping billing

Intrado ERL subscription for response authority display

[Contact MAS for More Information.](#)

¹ Dynamic Monitoring integrates with Google maps, providing most of the capabilities of that platform (viewing different map layers like satellite, traffic, terrain, street view, etc., viewing nearby places of interest, hospitals, police stations and displaying directions from place to place).

² Requires a subscription to Intrado's ERL interface.



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With a mobile device, customer contact and alert information is available to dispatch operators

Mike Jensen
Customer
837 Katella Ave
Orange, CA 92870
Dynamic Dispatch X

10/5/2022 2:15:16pm Priority 1 DYNPD-Police Assistance Requested

Mike Jensen 714-424-7182 Customer
Irvine Police Department 949-724-7200 POLICE
Orange County Fire Auth 714-538-3501 FIRE
Orange County Fire Auth 714-538-3501 MEDICAL

Start: MAS Corporate Office
2955 Red Hill Ave, Suite 100, Costa Mesa, CA 92626
End: John Wayne Airport
18001 Airport Way, Santa Ana, CA 92707
92626

Global: DYNPD
1. CALL POLICE IMMEDIATELY
2. Log Event with Reference#
3. Text Contact that Police are En-route
4. Stand by to Assist
5. Full Clear when Contact is safe

Last Address:
837 Katella Ave
10/5/2022 2:15:05pm
10mph direction N

Map Satellite

South Coast Metro
John Wayne Airport
Tustin Legacy
Westpark
Woodbridge
University Park
Rancho San Joaquin
Mesa Verde
Costa Mesa
Irvine

Site Contacts General Zones Procedures Schedules Dispatch Test Prior Plan Status History Jobs

0/4 dynamon 122628 10/5/2022 2:16 PM

Relevant local response authority displayed for the location information

Customer's mobile location is displayed on a map

Protect drivers and passengers with real time emergency alerts

Joseph McCain
Passenger
518 S Sullivan St, Unit 34
Santa Ana, CA 92704
Dynamic Dispatch X

7/21/2022 8:59:26am Priority 2 DYNXT-Text Chat Requested

Joseph McCain 714-676-1234 Passenger
LASD Communications Center 323-267-2546 POLICE
Los Angeles County Fire Department 323-481-2455 FIRE
Los Angeles County Fire Department 323-262-2111 MEDICAL
Travis Henry 714-555-1212 Driver

Start: Brea Mail
1065 Brea Mail, Brea, CA 92821
End: Staples Center
1111 S Figueroa Blvd, Los Angeles, CA 90015

Global: DYNXT
1. Text Contact using DYNHI standard message.
2. Respond as appropriate.

Last Address:
12654 Rexton Street, Norwalk, CA 90651

Map Satellite

Santa Fe Springs
South Whittier
East Whittier
La Habra
La Mirada
Norwalk
Downey
Hollywood
Los Angeles

Site Contacts General Zones Procedures Schedules Dispatch Test

Update Dispatch Lock

Two-way Messaging between MASTermind operators and end users

Text Message - Joseph McCain dynamsg

Hello, my name is Mike on behalf of MyRide Service, I received a Text Chat Requested alert at 11:18am. Is everything ok?

The driver is acting erratically

Ok, do you want me to send help?

No, can you just hang on with me for a few minutes?

Sure, just let me know if you want me to contact the police.

Will do, thanks

Standard Send



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masinquiry@honeywell.com

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