



World-recognized security monitoring and business software

Dynamic Monitoring

Dynamic Monitoring is a solution for responding to help requests from individuals who may not have a fixed location or an existing security system. Using mobile device location, MAStermind operators can monitor historical and current location data to send the appropriate emergency services when necessary. This solution is meant to enhance safety and responsiveness in diverse scenarios, such as ride-sharing and delivery services, by enabling real-time emergency alerts by both passengers and drivers.

Functions

- **Delivers contact and alert information to dispatchers.**
- **Displays contact location on a map¹**
- **Displays relevant response authority information based on last location received²**
- **Creates unique incidents, event types, and contact information in MAStermind**
- **Two-way messaging between MAStermind operators and end users**

Benefits

- **Allows Central Stations to provide additional services to new potential customers**
- **Allows companies to protect their employees and assets**
- **Reduces traditional subscriber licensing needs when pre-configuration of customer data is not needed**

Why Dynamic Monitoring?

Unlike traditional monitoring, Dynamic Monitoring by MAS allows Central Stations and companies that monitor their own facilities or employees to manage alerts from individuals who are not already pre-configured in the MAStermind database. Since all data necessary to dispatch is provided in the signals, operators are able to rapidly respond to critical emergencies without the overhead of someone first creating an account in MAStermind. This functionality ensures that customers and your employees can travel with confidence, knowing that help is within reach.

Requirements

MAStermind EX version 6.52.01 or higher
MASrecv64 version 4.7.35 or higher
Google account for mapping/billing
Intrado ERL subscription for response authority display

[Contact MAS for More Information.](#)

¹ Dynamic Monitoring integrates with Google maps, providing most of the capabilities of that platform (viewing different map layers like satellite, traffic, terrain, street view, etc., viewing nearby places of interest, hospitals, police stations and displaying directions from place to place).

² Requires a subscription to Intrado's ERL interface.



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With a mobile device, customer contact and alert information is available to dispatch operators

Customer profile for Mike Jensen:

Customer	Race/Gender: Hispanic Male	Service: Help Here Response
837 Katella Ave	Height/Wt: 6'0 165lbs	Phone: 714-655-8854
Orange, CA 92701	Hair/Eyes: Brown, Brown	Vehicle: 2019 Jeep Wrangler
	Local Time: 2:16:35pm	Color/Plate: Black, 8KLE152

Event details for 10/5/2022 2:15:16pm: Priority 1 DYNPD-Police Assistance Requested

Date: 10/5/2022 2:15:23pm	Event Description: Alarm Accessed	Called: 10/5/2022 2:15:05pm	Phone: Police Assistance Requested
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Map showing the location of 837 Katella Ave, Irvine, CA 92701. The map displays surrounding streets and landmarks, including John Wayne Airport and various business complexes.

Customer's mobile location is displayed on a map

Protect drivers and passengers with real time emergency alerts

Passenger profile for Joseph McCain:

Passenger	Race/Gender: White Male	Service: MyRide Service	Travis Henry	Race/Gender: White Male
618 S Sullivan St, Unit 34	Height/Wt: 6'2 200lbs	Phone: 808-655-1921	Driver	Height/Wt: 5'8 165lbs
Santa Ana, CA 92704	Hair/Eyes: Brown, Green	Vehicle: 2007 Honda Civic	Start: Brea Mall	Hair/Eyes: Gray, Blue
	Local Time: 9:04:48am	Color/Plate: Silver, 6YHQ689	End: Staples Center	

Event details for 7/21/2022 8:59:26am: Priority 2 DYNXT-Text Chat Requested

Date: 7/21/2022 9:00:43am	Event Description: Alarm Accessed	Page: 1	Phone: 714-655-1234	Location/Address: 12654 Rexton Street, Norwalk, CA 90650
			7/21/2022 8:59:17am	Text Chat Requested

Map showing the location of 12654 Rexton Street, Norwalk, CA 90650. The map displays surrounding streets and landmarks, including South Whittier, La Habra Heights, and East Whittier.

Text Message - Joseph McCain

Hello, my name is Mike on behalf of MyRide Service, I received a Text Chat Requested alert at 11:18am. Is everything ok?
The driver is acting erratically
Ok, do you want me to send help?
No, can you just hang on with me for a few minutes?
Sure, just let me know if you want me to contact the police.
Will do, thanks

Relevant local response authority displayed for the location information

Two-way Messaging between MAStermind operators and end users



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