



Honeywell Silent Knight  
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## Technical Bulletin: T23.3SK

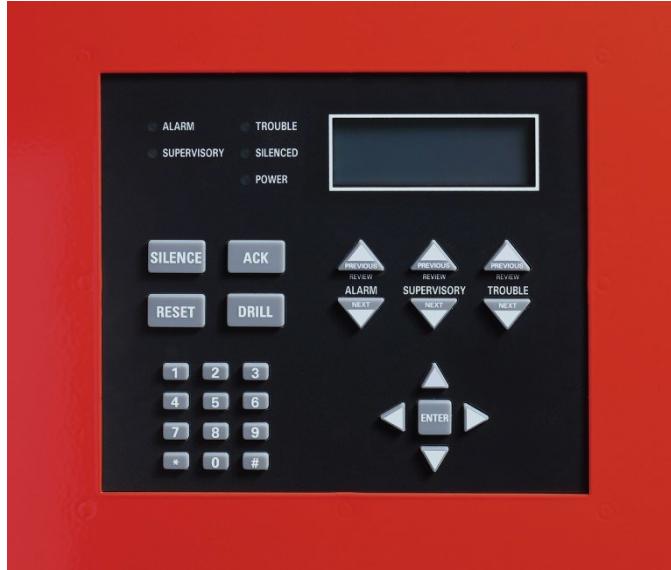
### Product Update: Honeywell Silent Knight 6808 and 6820 FACP Built-In Annunciator Update

Please be advised that Honeywell Silent Knight has upgraded the built-in annunciator used on all 6808 and 6820 addressable fire alarm control panels (FACPs) with a larger and more capable version that is also used on the 6820EVS FACP.

The upgraded built-in annunciator provides the following enhancements:

- Larger 160-character LCD (four lines with up to 40 characters each) displays twice as many characters as previous display for clearer communication of system messages, alarms, supervisorys and troubles, status information and prompts for input.
- Four function keys that can be programmed as macros to simplify routine tasks such as disabling, activating, or inhibiting points or groups. Each function key macro can hold up to 50 events.

#### Previous 6808/6820 Built-In Annunciator:



#### New 6808/6820 Built-In Annunciator:



*Please note that displays are not interchangeable and cannot be purchased separately.*

**See following page for impacted panels and actions required.**

**Impacted Panels:**

All Silent Knight 6808 and 6820 FACP's manufactured after 5/18/2023, include the upgraded built-in annunciator. The outer packaging label contains a date code that can be used to identify the date of manufacture which will indicate which built-in annunciator is included with the FACP. See example:



**Date Code Location on 6808/6820 Outer Packaging Label**

**Actions Required:**

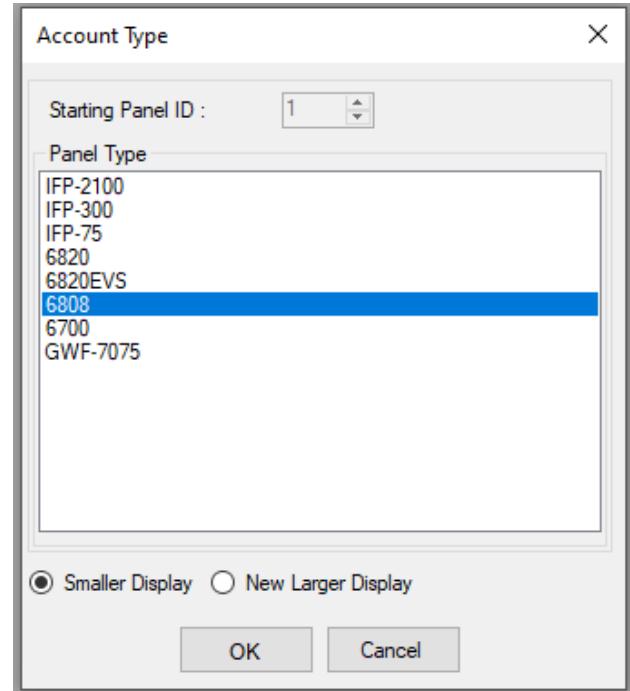
All Silent Knight 6808 and 6820 FACP's with the upgraded built-in annunciator require using Honeywell Fire Software Suite (HFSS) v7.0.350.0 or newer for panel programming.

When selecting the 6808 or 6820 as the "Panel Type", the user will also need to select "Smaller Display" (for panels manufactured before 5/18/2023) or "New Larger Display" (for panels manufactured after 5/18/2023). See example:

Visit [silentknight.com](http://silentknight.com) to download the latest version of the HFSS programming software (located under Resources and then Software/Firmware).

In the event the wrong display size was selected, or a use file was created on a prior version of HFSS, the file must be converted by contacting Silent Knight Technical Support.

Note: a conversion feature is anticipated in a future HFSS release.



**Selecting the Panel Type and Display Size Using HFSS v7.0.350.0**

If you have any questions regarding this bulletin, please contact Silent Knight Technical Support at 1-800-446-6444 or [sk.technicalsupport@honeywell.com](mailto:sk.technicalsupport@honeywell.com)

We appreciate your business and continued support of Honeywell Silent Knight products and apologize for any inconvenience this may have caused.