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Potential for Erroneous Low Battery Warnings on the following SWIFT AV Base Products (the "Products"): WAV-RL, WAV-WL, WAV-CRL and WAV-CWL

Summary:

- Potential erroneous low battery warnings may be shown on the SWIFT AV base models noted above.
- Potentially impacted products were manufactured with date codes 8xxx, 9xxx, 0xxx, 1xxx, 201x, 202x, 203x ['x' indicates any number]. The date code location is shown below.
- SWIFT AV bases not exhibiting a low battery warning do not need to be replaced.

Issue: Although a low battery notification can be generated for legitimate reasons, the models and date codes listed above have the potential to generate a premature and erroneous low battery notification within a few months of installation. This notification is not a safety issue, but low battery warnings should be addressed promptly to avoid potential problems with system operations which may arise.

Action needed: **SWIFT AV bases that have been operating without issue do not need to be replaced.** The warranty return policy for the Products listed above will be honored and those Products and date codes listed above that are exhibiting premature low battery notices should be returned through normal channels.

If you have any questions regarding this bulletin, please contact System Sensor Technical Support at 1-800-736-7672.

We appreciate your business and continued support of System Sensor products.

SWIFT AV Base Product Label:

