



## Open Protocol Fire Detection and Alarm

# NOTIFIER open protocol fire systems

## Delivering freedom of choice and peace of mind

NOTIFIER fire alarm systems are renowned for their quality, durability and flexibility. And, when it comes to choosing a company to install and maintain your NOTIFIER system, you can be confident of complete freedom of choice, from a network of over 60 independent fire installation, commissioning and maintenance companies.

To ensure every NOTIFIER fire system is installed and maintained to the highest standards every one of them has completed a comprehensive training programme and has direct access to extensive product, technical and application support. As a result you know you are working with a competent company with the expertise necessary to ensure the highest standards of fire safety.

## Your questions answered

### **My fire alarm system works fine but I'm locked into a contract for service and maintenance and the prices go up every year.**

Throughout the lifecycle of a NOTIFIER system you choose who installs and maintains your fire alarm system. In the UK and Ireland, there are more than 60 independent, competing NOTIFIER-approved engineered systems distributors (ESDs), ensuring best value through competition. Closely supported by NOTIFIER, they are fully trained and have the tools required to install, commission, maintain and service NOTIFIER systems to the very highest levels.

### **I've been told I need a new smoke detector. The detector is no longer available from the manufacturer so I need a whole new system fitted!**

This won't happen with NOTIFIER - we're 100% committed to backward compatibility, so a detector bought today will continue to work on a NOTIFIER system installed 15 years ago. And, all parts of a NOTIFIER fire system are specifically designed to work together giving exceptional system functionality and reliability as standard.

### **My fire risk assessment states I am responsible for selecting a competent person to service and maintain my fire system. How do I know who's 'competent'?**

Whichever NOTIFIER ESD you choose to maintain your NOTIFIER system will be competent, have the skill and experience necessary to carry out the work and ensure you meet your obligations under the Regulatory Reform (Fire Safety) Order act. How do we know this? Well, all our ESD partners are independent fire specialists who have completed full factory training on our products and the majority have achieved independent accreditation. So, you are assured of quality, reliability and value for money throughout the life of the system.

### **I've been advised I should have an open protocol system installed. What does this mean?**

The term 'protocol' refers to the language a fire alarm system uses to communicate between the control panel and the various detectors, call points and modules which make up the system. All fire detection and alarm systems currently available, once installed are locked to a specific protocol to ensure they work correctly.

### **But what does this really mean to what's important to me – protecting my business and complying with the regulations without it costing me a fortune?**

The implications of which protocol your fire system uses can be very restrictive, sometimes meaning you are tied to only one company to service, maintain and supply spare parts for your system. In this case the system can be termed "closed protocol". NOTIFIER systems are open protocol meaning you have the choice of over 60 independent, competing companies across the UK. In addition NOTIFIER factory trains all of these companies so you can be sure they are competent to work on your system.