

# Marketing Bulletin

## Discontinued Technical Phone Support



August 2021

Honeywell | Security AMRs

**Subject:** Discontinued Technical Phone Support and Cyber Support**Audience:** Distribution**Product Manager:** Mayur Kumar**Product range:** HON-FIN4000 Series

Dear Valued Customer,

At Honeywell, we strive to provide up to date and efficient technical support with the latest and most robust commercial security offerings in the industry. We aim to make our customers' facilities safer and more productive by delivering intelligent, connected, secure systems through a continued focus on innovation, safety, and service. In doing so, sometimes it is necessary to discontinue support for legacy products to efficiently support the latest technologies.

This notice is to advise you Honeywell is discontinuing Telephone Technical Support and Cyber Support for the HON-FIN4000 Series readers on **January 31, 2022**. We are no longer offering this product.

See the chart below for the recommended solution:

**HON-FIN4000 Series Product Upgrade Path:**

Product Upgrade Path	
Discontinued Product Support	Current Product Offerings
HON-FIN4000MIK-100K	January 31, 2022
HON-FIN4000AC-100K	January 31, 2022
HON-FIN4000-ENROLL	January 31, 2022
HON-FIN4000-SW512	January 31, 2022
HON-FIN4000EM-10K	January 31, 2022
HON-FIN4000EMK-10K	January 31, 2022
HON-FIN4000EMK-20K	January 31, 2022

HON-FIN4000HID-10K	January 31, 2022
HON-FIN4000IC-10K	January 31, 2022
HON-FIN4000MI-10K	January 31, 2022
HON-FIN4000MIK-10K	January 31, 2022
HON-FIN4000MIK-20K	January 31, 2022
HON-FIN4000HID-20K	January 31, 2022

\* Connect with your Sales representative for recommended product replacement.

## Questions

For more information please contact your local Honeywell representative.

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