

# IS GENT OPEN PROTOCOL?



**Honeywell**  
GENT

# WHAT DOES OPEN PROTOCOL REALLY MEAN?

A uniform set of rules that enable two devices to connect and transmit data to one another. For example the Internet, BMS, CCTV and Conventional Fire systems.

## WHY ANALOGUE ADDRESSABLE FIRE SYSTEMS ARE NOT TRULY "OPEN PROTOCOL?"

Once a device (protocol) is installed, you can not mix another manufacturers device on the same loop.

## IS GENT OPEN PROTOCOL?

Gent is as open as any other fire company as we offer customers choice in purchase, installation, commissioning and ongoing service and maintenance.

## WHO CAN MAINTAIN A GENT SYSTEM?

Anyone can maintain a Gent System. All routine actions can be accessed from the front of the panel.

## DUTY OF CARE?

It is the responsibility of the building owner/ occupier under the RRO to ensure that competent people are employed to install, commission and maintain their fire system. Every Gent 24 Approved System Integrator is or working towards 3rd party accreditation (BAFE or LPS1014).

## AS NO DEVICE OR PANEL PROTOCOL IS TRULY OPEN, WHAT DOES THE TERM OPEN PROTOCOL REALLY MEAN?

Providing customers with competitive choice as to where they purchase and who can install, commission and maintain the system.

## DO I HAVE A CHOICE IN WHO COMMISSIONS A GENT SYSTEM?

Yes, anyone can commission the system from the front of the panel e.g. changing a label, device, etc. The Gent 24 Approved Network of over 100 System Integrators (SI's) have been fully trained by Gent and are approved to use the commissioning tool.

## WHY DOESN'T EVERY COMPANY HAVE THE GENT COMMISSIONING TOOL?

Training is provided to companies who meet the Gent criteria and have BAFE or LPS1014 accreditation. These companies are part of the Gent 24 Network of Approved System Integrators.

## CAN THE CUSTOMER BE LOCKED OUT OF THE PANEL VIA PASSWORDS?

No, as the system belongs to the customer. Gent have back door passwords which will ensure the customer always has access and control over the entire life span of their Gent fire life safety system.



For more information  
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