



MARKETING BULLETIN

Honeywell Commercial Security

Subject: Xtralis ADPRO FASTTRACE 2E (FT2E) – Telephone Technical Support Discontinuation

Date: November 18, 2022

Discontinued Technical Telephone Support Notice

Honeywell strives to provide up to date and efficient technical support for customers. In doing so, sometimes it is necessary to discontinue support for legacy products to efficiently support the latest technologies. This notice is to advise that Honeywell is discontinuing Telephone Technical Support for Xtralis ADPRO FT2E (FastTrace 2E) recorders on **April 22, 2023**.

See the chart below for the recommended solution:

| PRODUCT UPGRADE PATH | |
|--|---|
| Discontinued Product Support | Recommended Replacement |
| 58201220 - ADPRO FT2E 8AN-1TB-20I-8O | 63041810 - ADPRO iFTE 16 IP-10TB-8I-4O * |
| 58401320 - ADPRO FT2E 16AN-2TB-20I-8O | 49841000 - Net I/O Base Module 2x |
| 58501320 - ADPRO FT2E 20AN-2TB-20I-8O | 49841010 - Net I/O Extension Module |

* Additional IP Licenses might be required for the iFTE model specified depending on the amount of IP channels in use on the FT2E devices.

NOTE: The recommended ADPRO FT2E replacements are IP only models, not hybrid/analog. If analog channel support is needed, it will require additional analog encoders to integrate with iFTE. Supported analog encoders are listed in the published ADPRO Supported IP Camera List

If you have any questions, please visit our [website](#) or contact Customer Service at **800-323-4576, Option 1**.