

# YOUR OPINION MATTERS

By the End User, for the End User.  
Join the HIS End User Group!



**HIS END USER GROUP**  
PARTNERS IN ACTION



# WHAT IS THE HIS END USER GROUP?

The HIS End Users Group is a peer-to-peer group designed to provide an exchange of technical information and best practices among end user customers of

Honeywell's integrated solutions including Pro-Watch® and Honeywell MAXPRO® Video products. The Group also provides direct

feedback to Honeywell on equipment, programming, services and other solution needs to help ensure that future innovations are meeting customer needs.

# WHAT ARE THE BENEFITS OF JOINING THE GROUP?

- Network with business experts to discuss product features and share best practices.
- Access free training and technical consultations with Honeywell Application Engineers (AEs) at the annual HIS Forum.
- Participate in bi-monthly "Fire Side Chat" conference calls to discuss current topics impacting your business.
- Get unbiased and peer-to-peer opinions on various challenges you face every day.
- Provide feedback on product offerings to help pave the way for innovations that best meet your needs.
- Stay abreast of what's happening in your industry and more.

# HOW IS THE HIS END USER GROUP STRUCTURED?

## SEVERAL MEMBERS COMPOSE THE GROUP

Executive Committee, consisting of:

- Chairman – responsible for overall coordination and management, and also chairs the Steering Committee
- Vice Chairman – coordinates activities and performs the Chairman's duties when needed
- Advisory Council – past Chairman or Vice Chairman provides advice and counsel as needed

- Honeywell Executive Sponsor – provides counsel to the Steering Committee and other areas as needed
- Honeywell Director – maintains membership and other records, makes Committee arrangements, etc.
- Honeywell Field Representatives – provides a link between the field sales organization and the Steering Committee

## STEERING COMMITTEE

– consisting of fifteen (15) member volunteers, elected on

a three year term limit from the general membership population. The Steering Committee is the group's policy-making body.

**NEW MEMBER OUTREACH PROGRAM MANAGER** – collaborates with HIS Director and recruits first time attendance to the annual Forum, serves as an advisor to First Timers attending the Forum and is the Ambassador for the Steering Committee.

**MEMBERS** – a wide variety of people representing businesses utilizing Honeywell Integrated Security solutions.

# HIS END USER FORUM

Each year, Group members get together at an off-site location to interact and shape the direction of industry innovations and best practices. Designed specifically for Pro-Watch® and Honeywell Video users to network and to share ideas and concerns, the HIS Forum covers a wide range of topics related to your security needs.

## A FEW COMMENTS FROM PREVIOUS FORUMS:

 "The training provided gives me an opportunity to increase my knowledge of the product, while not having to secure training expenses for my company."

 "I continue to learn from both Honeywell and peers on options and uses for Pro-Watch. The case studies provide insight on industry specific uses of Pro-Watch to accomplish goals."

 "It allowed us to talk about issues that relate to all of us and also talk about solutions to those problems. As for the offsite event – it was fantastic; could not have been better!"

 "This is the best conference in the industry. It allows full disclosure from the end user directly to the product developers. This is most welcome and very refreshing. Thank you and please continue to host the HIS end users forum."

## YOUR OPINION MATTERS

**Honeywell and customer ideas go together, and it starts with people like you joining the Honeywell Integrated**

Security (HIS) End Users Group. You'll help shape the future of the security industry and product innovation.



## HOW DO I JOIN THE HIS END USER GROUP?

You can easily join the group by clicking [here](#) to complete our online form. Alternatively please contact your Honeywell Account Manager, a committee member, the New Member Outreach Program Manager or call **1-800-323-4576**.

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Participate in the annual HIS Forum at a different location each year.

**[Register Now](#)**

**For More Information**  
<http://hisenduser.com/>

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