Product Update

October 2022   Honeywell Commercial Security

Honeywell Support Discontinuation – NETAXS Series controllers and SIOs

In order to focus on providing the most innovative and latest technology products to our customers, it is sometimes necessary to discontinue products so focus can be dedicated to developing new, improved offerings.

In continuation with the obsolescence announced on Jun 2021, this notice is to advise you that Honeywell will discontinue Cyber and Technical Telephone Support for all NetAXS-123 and NetAXS-4 Access control panel family on below mentioned dates.

Without cybersecurity updates, your and your customers' private information and the integrity of their systems and networks can be compromised. You may keep using the product(s) at your own risk, or you may upgrade to the latest products.

Discontinuation	NetAXS-123 and NetAXS-4
Cyber Support	Apr 30, 2023
Technical Telephone Support	Apr 30, 2026

Please contact your Honeywell Sales Representative for more information about migration options and requirements.

The following related products are affected. For replacement options, please visit this link.

Part Number	Description
NX1P	NetAXS-123 1 door in plastic enclosure
NX1MPS	NetAXS 1 door controller in metal enclosure and power supply
NXD1	NetAXS 1 door expansion for NX1P or NX1MPS
NXD2	NetAXS 1 door expansion for NX1MPS
NX4S1	NetAXS 4 door controller standard enclosure
NX4L1	NetAXS 4 door controller large enclosure
NX4PCB	NetAXS 4 door PCB
NX4IN	NetAXS Input Board - 32 Inputs per Board, Connect 2 per NX4 Panel, Total 64 Inputs
NX4OUT	NetAXS Output Board - 16 Relays per Board, Connect 4 per NX4 Panel, Total 64 Relays

Thank you for your business and continued support.