

## Product Update

January 2022

Honeywell Security Americas

**Honeywell Support Discontinuation – PRO3200 Mercury Series 2 Controllers, SIOs**

Audience: Distribution

Offering Manager: Mayur Kumar

In order to focus on providing the most innovative and latest technology products to our customers, it is sometimes necessary to discontinue products so focus can be dedicated to developing new, improved offerings.

**This notice is to advise you that Honeywell will discontinue Cyber and Technical Telephone Support for all Mercury Powered PRO3200 Honeywell products on below mentioned dates.**

Without cybersecurity updates, your and your customers' private information and the integrity of their systems and networks can be compromised. You may keep using the product(s) at your own risk, or you may upgrade to the latest products, which you can find in the table below.

Discontinuation	PRO3200
Cyber Support	Feb 28, 2022
Technical Telephone Support	Feb 28, 2026

Please contact your Honeywell Sales Representative for more information about migration options and requirements.

The following related products are affected:

Part Number	Description	Replacement
PRO32IC	PRO3200 Intelligent Controller	PRO42IC
PRO32IN	PRO3200 16 Input Module	PRO42IN
PRO32OUT	PRO3200 16 Output Module	PRO42OUT
PRO32R1	PRO3200 Single Reader Board	PRO42R1
PRO32R2	PRO3200 Two Reader Board	PRO42R2
PRO32E1PS	PRO3200 Power Supply, 100-240VAC Input, 4A 12VDC Output	PRO42PSU120
PRO32E1PSCBL	PRO3200 Power Supply 3-Wire Cable	PROEPSCBL

*Thank you for your business and continued support.*