



MARKETING BULLETIN

Honeywell Commercial Security

Subject: Pro-Watch® 4.4 End of Support Notice

Date: January 13, 2022

The Pro-Watch® product line software release 4.4 will become obsolete on July 31st, 2022.

What this means to our customers:

- Pro-Watch® 4.4 software releases will no longer be available from Honeywell. Downloads will be removed from our sites.
- Product software and security updates will discontinue effective on the date of obsolescence.
- Technical Support for Pro-Watch® 4.4 will be discontinued.

The recommended replacement for Pro-Watch® 4.4 is Pro-Watch® 5.5. Honeywell encourages you to update to Pro-Watch® 5.5 to enjoy the latest technology and current support.

Pro-Watch® 5.5 offers an array of exciting new features and functionality such as:

- Intelligent Command (Web UI) with Single Unified view of Access and Video devices, Bulk password and firmware updates, Incident Workflows, Maps, Health Dashboard, Salvos, Enterprise Configuration, Consolidated view for compliance reporting
- Cyber Security Updates; MSXML Upgraded to 6.0, support for TLS 1.2, compatibility with VC++ 2017 redistributable
- PW7K Native Support with PW7K1R1E/MR62e SIO
- Allegion Gateway and NDE-B/LE-B locks Native Integration
- Mobile credential issuance using HID Origo platform integration
- Idemia VisionPass facial recognition reader support & MorphoWave Compact remote enrollment support
- Support for Windows 2019 and SQL Server 2019

Please contact Honeywell Commercial Security at 800-323-4576 with questions.

Discontinued Versions	Recommended Replacement
Pro-Watch® 4.4	Pro-Watch® 5.5

Regards,

Sheeladitya Karmakar

Honeywell Commercial Security – Enterprise Access Solutions

sheeladitya.karmakar@honeywell.com

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