



HONEYWELL BUILDING AUTOMATION  
Commercial Security  
715 Peachtree Street N.E.  
Atlanta, GA 30308  
[www.buildings.honeywell.com/security](http://www.buildings.honeywell.com/security)

**SUBJECT: End of Support Notification – For Legacy Integrations  
In Pro-Watch 6.0 and Above**

**DATE: September 17, 2025**

**Dear Valued Customers:**

At Honeywell, our goal is to provide you with innovative solutions that meet the highest standards of Quality and Security. As we continue to enhance our offerings, we wish to inform you about an important update regarding the legacy integrations within the Pro-Watch software.

**End of Support Announcement:**

As we move forward with technological advancements, several legacy integrations that were previously supported in the Pro-Watch software have not received updates, cyber security enhancements and patches for many years, which could pose potential risks if used with latest versions of Pro Watch software. Given these circumstances, we are advising all Pro-Watch users to refrain from utilizing these legacy integrations from version 6.0 onwards.

**Recommendation for Migration:**

To ensure optimal performance and security, we strongly encourage you to transition to our recommended replacement solutions as detailed in the attached table. This proactive step will help you mitigate any risks associated with continued usage of deprecated technologies.

**TABLE 1: RECOMMENDATION FOR MIGRATION**

Integrated Hardware/System	Replacement
D600AP	PW7000 Series Controller and SIOs
D620	PW7000 Series Controller and SIOs
SEATAC Specific D600AP	PW7000 Series Controller and SIOs
Northern PW-2000 on PW5Ks	PW7000 Series Controller and SIOs
Native Northern PW-2000 (N-1000)	PW7000 Series Controller and SIOs
Northern PW-3000	PW7000 Series Controller and SIOs
Miniplex equipment on a PW-5000	PW7000 Series Controller and SIOs
PW5000	PW7000 Series Controller and SIOs
WSE Seep (Star Panel)	PW7000 Series Controller and SIOs
WSEChip (Star Panel)	PW7000 Series Controller and SIOs
GP1	N/A
Watch Tower	PW7000 Series Controller and SIOs
Matrix Panel	PW7000 Series Controller and SIOs
Burle CCTV Switcher	MAXPRO VMS
PELCO CCTV Switcher	MAXPRO VMS
Vicon CCTV Switcher	MAXPRO VMS
PANASONIC	MAXPRO VMS

**TABLE 1: RECOMMENDATION FOR MIGRATION**

Integrated Hardware/System	Replacement
JAVELIN	MAXPRO VMS
Loronix Video	MAXPRO VMS
VAST Channel	MAXPRO VMS
Video Blox	MAXPRO VMS
American Dynamics CCTV	MAXPRO VMS
Ultrak CCTV Switcher	MAXPRO VMS
Rapid Eye	MAXPRO VMS
Seatac's Engineered CCTV Switch	MAXPRO VMS
Pelco DVR	MAXPRO VMS
INTEGRAL	MAXPRO VMS
HONEYWELL VIDEO (DVM)	MAXPRO VMS
Honeywell FUSION DVR	MAXPRO VMS
Vicon DVR	MAXPRO VMS
TOA Intercom	<Contact Honeywell representative>
MOTO	<Contact Honeywell representative>
Seatac's Engineered Intercom	<Contact Honeywell representative>
PFINDER	N/A
TAP	N/A
CN_LOGGING_PRINTER	N/A
CN_REALPRINTER	N/A
Contact ID (outbound)	N/A
CoreStreet	N/A
Sen Star Alarm Panel	N/A
External Serial Device	N/A
SCP/SCP2	PW7000 Series Controller and SIOs
SCPC	PW7000 Series Controller and SIOs
MS - ICS	PW7000 Series Controller and SIOs
MS - ACS	PW7000 Series Controller and SIOs
MS -I8S	PW7000 Series Controller and SIOs
MS - IRS	PW7000 Series Controller and SIOs

### Implications of Using Legacy Integrations:

- While customers can continue to use these older integrations at their own discretion taking the risk, please be advised that Honeywell will not assume responsibility for any security vulnerabilities or operational failures arising from their use. We urge you to consider the potential implications for cybersecurity and system performance before making such a decision.

**Next Steps:**

To facilitate your transition and minimize disruption, our support team is ready to assist you with the migration process:

- Please contact us at: [https://myhoneywellbuildingsuniversity.com/training/support/email\\_support](https://myhoneywellbuildingsuniversity.com/training/support/email_support) or 800-323-4576 Option 2 for guidance on the recommended replacements or any questions you may have.

If you have any questions or require assistance, please do not hesitate to contact Honeywell Commercial Security at 800-323-4576.

Thank you for your attention to this important matter. Your security is our priority.

Yours sincerely,

*Rinas Abdul Latheef*

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Global Offering Manager