Honeywell

SUBJECT: END OF TELEPHONE TECHNICAL SUPPORT REMINDER
                  NetAXS-123 and NetAXS-4 Access Control Panels

DATE: June 25, 2025

Dear Partners, Integrators and Customers,

This is a reminder regarding the upcoming end of support for the NetAXS-123 and NetAXS-4 Access Control Panel families. These products were discontinued sales on June 30, 2021.

In continuation with obsolescence, Honeywell discontinued Cyber support in 2023. Technical Telephone Support for all of the NetAXS-123 and NetAXS-4 Access control panel families **will be ended on April 30, 2026.**

Without cybersecurity updates, your and your customers' private information and the integrity of their systems and networks can be compromised. You may keep using the product(s) at your own risk, or you may upgrade to the latest product replacements mentioned below.

Please contact your Honeywell Sales Representative for more information about migration options and requirements.

NetAXS Support Discontinuation	NetAXS-123 and NetAXS-4
Cyber Support (*Already Ended*)	Apr 30, 2023
Technical Telephone Support	Apr 30, 2026

NetAXS Discontinued SKUs		MPA REPLACEMENT	
Model	**Description**	**Model**	**Description**
NX1P	NetAXS-123 1 door in plastic enclosure	**MPA1P ***	MPA1 Single Door Access Control Solution. Includes: MPA1C1, MPA1ENCP
NX1P	NetAXS-123 1 door in plastic enclosure	**MPA2MPSU**	MPA2 - 2 doors, controller & metal encl, PSU, includes: (2) MPA2RJ, (2) MPA2S5, (1) MPA2BAT7 (US)
NX1P+NXD1	NetAXS-123 2 door in plastic enclosure		
NX1MPS	NetAXS-123 1 door in metal enclosure with PSU		
NX1MPS+NXD1	NetAXS-123 2 door in metal enclosure with PSU		
NX1MPS+ NXD2	NetAXS-123 3 door in metal enclosure with PSU	**MPA4MPSU**	MPA4 - 4 doors, controller & metal encl, PSU, includes: (4) MPA2RJ, (4)

NetAXS Discontinued SKUs		MPA REPLACEMENT	
Model	**Description**	**Model**	**Description**
NX4S1	NetAXS-4 4 door in metal enclosure with PSU		MPA2S5, (1) MPA2BAT7 (US)
NX4L1	NetAXS-4 4 door in metal enclosure with PSU and fire relays	**MPA4MPSU**	MPA4 - 4 doors, controller & metal encl, PSU, includes: (4) MPA2RJ, (4) MPA2S5, (1) MPA2BAT7 (US) ***Note: Fire Relay Board not included***

*Compatible only with MAXPRO Cloud

Yours sincerely,

Rinas Abdul Latheef

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Global Offering Manager