



HONEYWELL BUILDING AUTOMATION  
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**SUBJECT: END OF CYBERSUPPORT NOTIFICATION  
ACCESS CONTROL FIRMWARE**

**DATE: September 9, 2025**

**Dear Valued Customers:**

Honeywell is committed to providing our customers with the highest level of security and support. We would like to inform you of an important update regarding the firmware for various controllers and boards.

**Action Required:**

We strongly recommend that all customers update to the latest approved firmware as specified below, without delay.

**Please Note:**

- Failure to implement these firmware updates may void the product warranty for the affected controllers & SIOs and could potentially expose your system to security risks
- Detailed Release Notes are attached for your reference
- Elevator Integration support is not available with 2.4 firmware yet. If you are using Elevator Integration with PWLP4502 using 1.31.0, do not upgrade to 2.4, until further notice.

**TABLE 1: ACCESS CONTROL BOARDS AND FIRMWARE SUPPORT**

|                              | <i>Physical Board</i>  | <i>Firmware under End-Of-Cyber-Support</i> | <i>Firmware Currently Supported</i>   |
|------------------------------|--|--|---|
| <b>Controllers</b>           | PW7K1IC<br>PW7K1ICE<br>PRO42IC<br>PWLP1501<br>PWLP1502<br>PWLP2500<br>PWLP4502                           | All versions prior to 1.31.0               | <ul style="list-style-type: none"><li>• 2.4 [Recommended version for Pro-Watch]</li><li>• 1.31.0 [Recommended version for (a) PRO42IC (b) PWLP4502 using Elevator integration feature. (c) upgrading to 2.4 as jump firmware]</li></ul> |
| <b>Reader Boards [Wired]</b> | PW7K1R1<br>PRO42R1<br>PWMR50-S3<br>PW7K1R2<br>PW7K1R2B<br>PRO42R2<br>PRO42R2B<br>PWMR52-S3<br>PWMR52-S3B | All versions prior to 3.22.8               | 3.22.8  |
| <b>Reader Boards [IP]</b>    | PW7K1R1E<br>PWMR62e  | All versions prior to 3.21.12              | 3.21.12   |

**TABLE 1: ACCESS CONTROL BOARDS AND FIRMWARE SUPPORT**

|                             | <i>Physical Board</i>                | <i>Firmware under End-Of-Cyber -Support</i> | <i>Firmware Currently Supported</i> |
|-----------------------------|--------------------------------------|---|-------------------------------------|
| <b><i>Input Boards</i></b>  | PW7K1IN<br>PRO42IN<br>PWMR16IN-S3    | All versions prior to 3.22.8                | 3.22.8                              |
| <b><i>Output Boards</i></b> | PW7K1OUT<br>PRO42OUT<br>PWMR16OUT-S3 | All versions prior to 3.22.8                | 3.22.8                              |

**Important Notes:**

- The recommended version for your firmware upgrade is 2.4 as stated above, provided the features of this version meet your requirements as supported in 1.31.0.
  - Upgrading to 2.4 requires 1.31.0 as a bridge firmware/jump firmware if the panel is with lower version of firmware.
- Version 1.31.0 will continue to be supported for a limited time while all its features are transitioned to the 2.x series firmware. Please look for further announcements from Honeywell regarding updates on this matter in the near future.

If you have any questions or require assistance, please do not hesitate to contact Honeywell Commercial Security at 800-323-4576.

Thank you for your attention to this important matter. Your security is our priority.

Yours sincerely,

*Rinas Abdul Latheef*

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Global Offering Manager