Honeywell

**SUBJECT: END OF TELEPHONE TECHNICAL SUPPORT REMINDER
                   PRO3200 ACCESS CONTROL FAMILY**

DATE: July 28, 2025

Dear Partners, Integrators and Customers,

This is a reminder about the upcoming end of support for the PRO3200 Controller and SIOs.

In line with the obsolescence process, Honeywell discontinued its Cyber support for the PRO3200 Controller and SIOs in 2022. **Technical Telephone Support for the entire PRO3200 access control panel family will end on February 28, 2026.**

Without cybersecurity updates, the privacy of your information and that of your customers, as well as the integrity of their systems and networks, may be compromised. You may continue to use the product(s) at your own risk, or you may choose to upgrade to the latest product replacements, as mentioned below.

Please contact your Honeywell Sales Representative for more information about migration options and requirements.

Please contact the OM listed above or the Honeywell Customer Care team for additional assistance.

Support Discontinuation – PRO32IC and SIOs	Date
Cyber Support *(Already Ended)*	Feb 28, 2022
Technical Telephone Support	Feb 28, 2022

Discontinued SKUs Overview:

PRO32 SKUs		REPLACEMENT	
Model	Description	Model	Description
PRO32IC	PRO3200 Intelligent Controller	**PRO42IC**	PRO4200 Intelligent Controller
PRO32IN	PRO3200 16 Input Module	**PRO42IN**	PRO4200 16 Input Module
PRO32OUT	PRO3200 16 Output Module	**PRO42OUT**	PRO4200 16 Output Module
PRO32R1	PRO3200 Single Reader Board	**PRO42R1***	PRO4200 Single Reader Board
		PRO42R2B	PRO4200 Two Reader Board
PRO32R2	PRO3200 Two Reader Board	**PRO42R2B**	PRO4200 Two Reader Board

PRO32 SKUs		REPLACEMENT	
Model	**Description**	**Model**	**Description**
PRO32E1PS	PRO3200 Power Supply, 100-240VAC Input, 4A 12 VDC Output	**PRO42PSU120**	Rack Mounted Power supply for PW5K2ENC1 / PRO22ENC1, PW5K2ENC2 / PRO22ENC2 and PW5K1ENC5 / PRO22ENC5
PRO32E1PSCBL	PRO3200 Power Supply 3-Wire Cable	**PROEPSCBL**	PRO4200 Power Supply 3-Wire Cable

ASSY, CABLE, Main Power Cable, with POWER |

*Mixing PRO42R1 with PRO42R2B, PRO42IN, or PRO42OUT boards on the same PRO42IC is not supported.

Yours sincerely,

Rinas Abdul Latheef

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Global Offering Manager