

# Improving quality of service for our customers



## New & Improved Services Contact Numbers

LenelS2 has dedicated telephone numbers for services and inside sales in the EMEA region to ensure you have the best possible experience.

This service was introduced earlier this year and improves the quality of phone calls to our team as well as quickly connecting you to the appropriate LenelS2 services team to address your needs.

These new toll free numbers are now available in the following EMEA countries. Please update your records accordingly:

### Impacted Services

- LenelS2 Inside Sales
- LenelS2 Services:
  - SIG (licensing)
  - Technical Support
  - OnGuard access and video
  - NetBox
  - Elements

Please note that for countries that do not have dedicated telephone numbers please contact us using the existing direct telephone numbers below:

- **+48 58 326 2240**
- **+44 1494 576 320**

For any other enquiries please contact Customer services on **+44 (0)330 236 8917**.

**www.LenelS2.com**

### New Telephone Numbers

Austria:	0800296171
Belgium:	080072203
Cyprus:	80096029
Denmark:	80253952
Finland:	0800916065
France:	0800906601
Germany:	08001801719
Greece:	008006000658
Hungary:	680080500
Ireland:	1800903634
Israel:	1809455223
Italy & Vatican City:	800172493
Luxembourg:	0080023551
Monaco:	80094540
Netherlands:	08000249545
Norway:	80026542
Poland:	008001125560
Portugal:	800819733
Qatar:	00800101722
Saudi Arabia:	8008501096
South Africa:	0800991471
Spain:	900834805
Sweden:	0200430440
Switzerland:	0800563316
UAE:	8000170052
United Kingdom:	08000315058

# Holidays

## 2025 Holidays

Holiday	Date	Services impacted
<b>New Year's Day</b>	Wed January 1, 2025	Services, Inside Sales & Customer Services
<b>Epiphany</b>	Mon January 6, 2025	Services, Inside Sales (Poland)
<b>Easter Sunday</b>	Sun April 20, 2025	Services, Inside Sales & Customer Services
<b>Easter Monday</b>	Mon April 21, 2025	Services, Inside Sales & Customer Services
<b>Labour Day</b>	Thurs May 1, 2025	Services, Inside Sales (Poland)
<b>Constitution Day</b>	Fri May 2, 2025	Services, Inside Sales (Poland)
<b>Constitution Day</b>	Sat May 3, 2025	Services, Inside Sales (Poland)
<b>Liberation Day</b>	Mon May 5, 2025	Customer Services
<b>Ascension Day</b>	Thurs May 29, 2025	Customer Services
<b>Whit Sunday</b>	Sun June 8, 2025	Services, Inside Sales & Customer Services
<b>Whit Monday</b>	Mon June 9, 2025	Customer Services
<b>Corpus Christi</b>	Thurs June 19, 2025	Services, Inside Sales & Customer Services
<b>Assumption of Mary</b>	Fri August 15, 2025	Services, Inside Sales (Poland)
<b>All Saints' Day</b>	Mon November 3, 2025	Services, Inside Sales (Poland)
<b>Independence Day</b>	Tues November 11, 2025	Services, Inside Sales (Poland)
<b>Christmas Day</b>	Thurs December 25, 2025	Services, Inside Sales & Customer Services
<b>Boxing Day</b>	Fri December 26, 2025	Services, Inside Sales & Customer Services

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