



Improving quality of service for our customers

New & Improved Services Contact Numbers

LenelS2 has dedicated telephone numbers for services and inside sales in the EMEA region to ensure you have the best possible experience.

This service was introduced earlier this year and improves the quality of phone calls to our team as well as quickly connecting you to the appropriate LenelS2 services team to address your needs.

These new toll free numbers are now available in the following EMEA countries. Please update your records accordingly:

Impacted Services

- LenelS2 Inside Sales
- LenelS2 Services:
 - SIG (licensing)
 - Technical Support
 - OnGuard access and video
 - NetBox
 - Elements

Please note that for countries that do not have dedicated telephone numbers please contact us using the existing direct telephone numbers below:

- **+48 58 326 2240**
- **+44 1494 576 320**

New Telephone Numbers

Austria:	0800296171
Belgium:	080072203
Cyprus:	80096029
Denmark:	80253952
Finland:	0800916065
France:	0800906601
Germany:	08001801719
Greece:	008006000658
Hungary:	680080500
Ireland:	1800903634
Israel:	1809455223
Italy & Vatican City:	800172493
Luxembourg:	0080023551
Monaco:	80094540
Netherlands:	08000249545
Norway:	80026542
Poland:	008001125560
Portugal:	800819733
Qatar:	00800101722
Saudi Arabia:	8008501096
South Africa:	0800991471
Spain:	900834805
Sweden:	0200430440
Switzerland:	0800563316
UAE:	8000170052
United Kingdom:	08000315058

For any other enquiries please contact
Customer services on **+44 (0)330 236 8917**.

www.LenelS2.com



Holidays

2025 Holidays

Holiday	Date	Services impacted
New Year's Day	Wed January 1, 2025	Services, Inside Sales & Customer Services
Epiphany	Mon January 6, 2025	Services, Inside Sales (Poland)
Easter Sunday	Sun April 20, 2025	Services, Inside Sales & Customer Services
Easter Monday	Mon April 21, 2025	Services, Inside Sales & Customer Services
Labour Day	Thurs May 1, 2025	Services, Inside Sales (Poland)
Constitution Day	Fri May 2, 2025	Services, Inside Sales (Poland)
Constitution Day	Sat May 3, 2025	Services, Inside Sales (Poland)
Liberation Day	Mon May 5, 2025	Customer Services
Ascension Day	Thurs May 29, 2025	Customer Services
Whit Sunday	Sun June 8, 2025	Services, Inside Sales & Customer Services
Whit Monday	Mon June 9, 2025	Customer Services
Corpus Christi	Thurs June 19, 2025	Services, Inside Sales & Customer Services
Assumption of Mary	Fri August 15, 2025	Services, Inside Sales (Poland)
All Saints' Day	Mon November 3, 2025	Services, Inside Sales (Poland)
Independence Day	Tues November 11, 2025	Services, Inside Sales (Poland)
Christmas Day	Thurs December 25, 2025	Services, Inside Sales & Customer Services
Boxing Day	Fri December 26, 2025	Services, Inside Sales & Customer Services

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