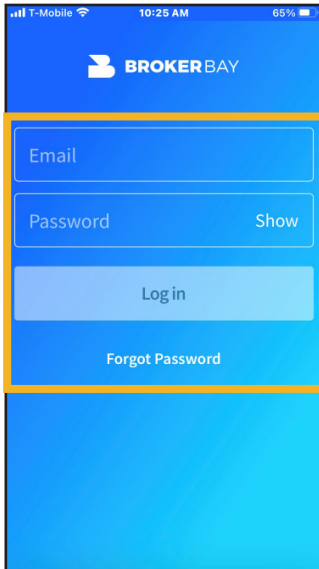


# Opening a Lockbox

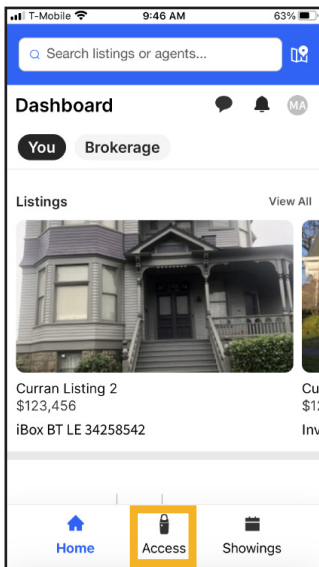
## Using the Supra Mobile App

(Showing Agent without Appointment)

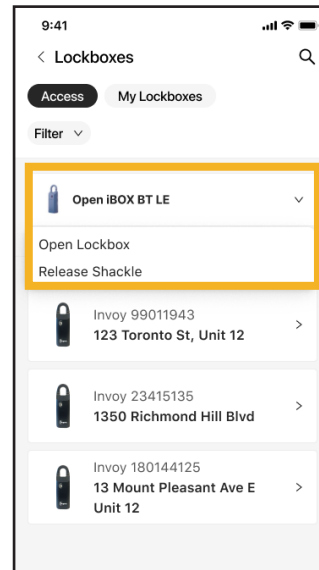
1. Log into the Supra Mobile App.



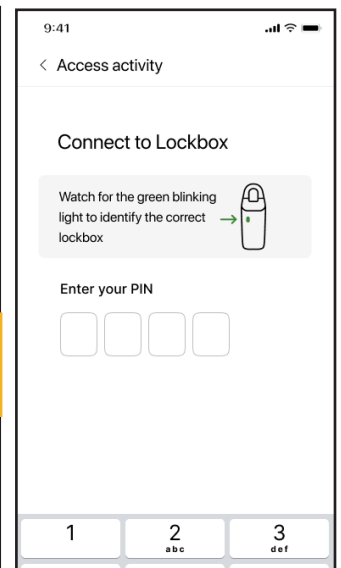
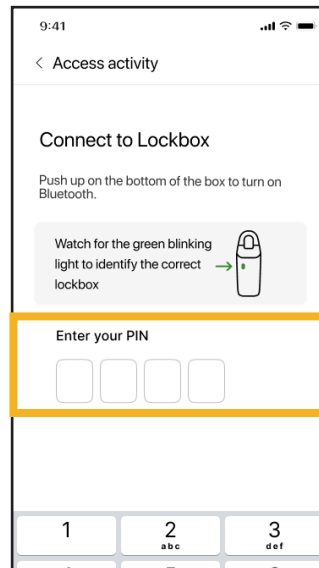
2. From the home screen (i.e. agent dashboard), tap the lock icon labelled “Access” in the floating menu at the bottom of the screen.



3. Tap the relevant lockbox. BT LE lockboxes will have a drop-down menu. Select the appropriate option.



4. Push up on the bottom of the BT LE lockbox to turn on Bluetooth® and then enter your PIN on the app. For Invoy lockboxes, simply enter your PIN (no need to push up on bottom).



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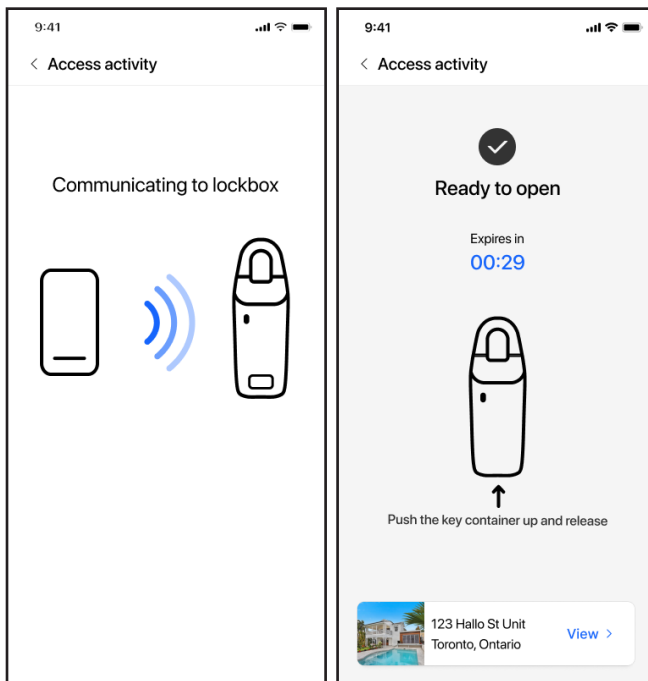
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# Opening a Lockbox

## Using the Supra Mobile App

(Showing Agent without Appointment)

5. A screen will show the app connecting to the lockbox and then a “Ready to Open” screen appears. Push up on the bottom of the lockbox to access keys.



**Note:** The “Ready to Open” screen looks slightly different for Invoy lockboxes. Agents with shackle permissions can open the shackle as well as access the key container.



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