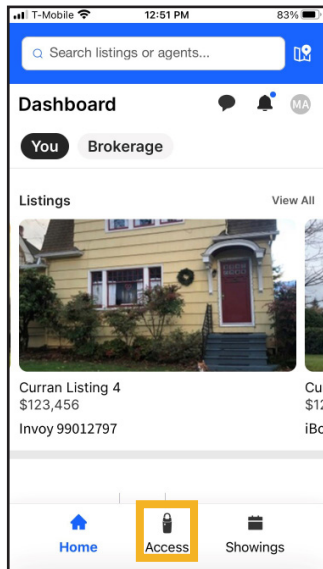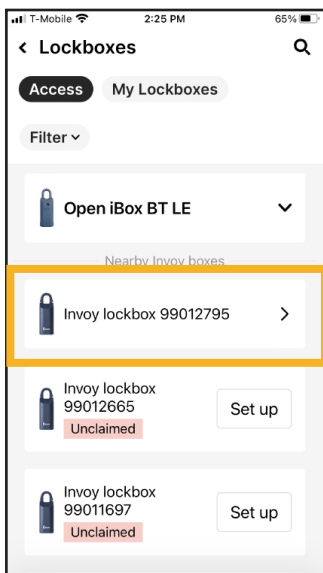# Opening Lockbox Shackle
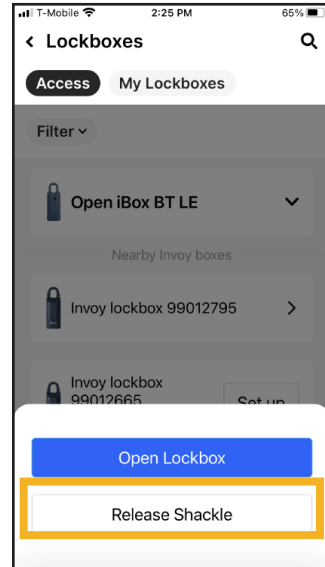## Using the Supra Mobile App

1. From the Supra Mobile App home page, tap **Access** from the menu at the bottom of the screen.
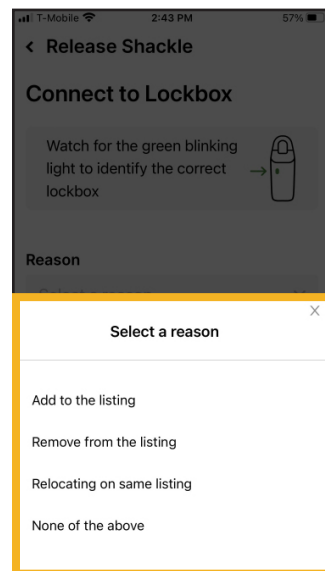

2. Select the relevant lockbox.

3. Select **Release Shackle.**

4. Tap the drop-down box under *Reason*. Select a reason.

Rev. A
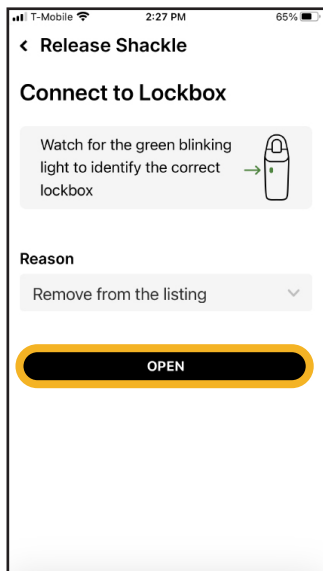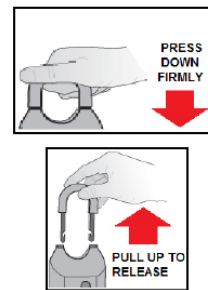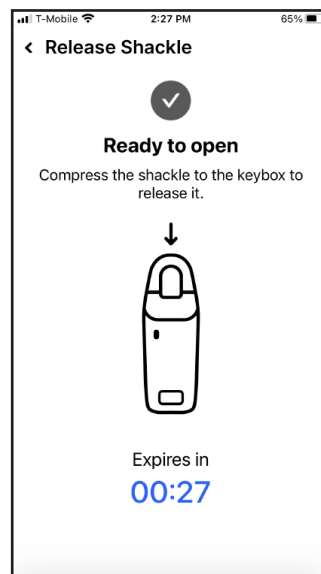
5. Tap **Open**

6. Press up on the bottom of the lockbox to activate Bluetooth®.
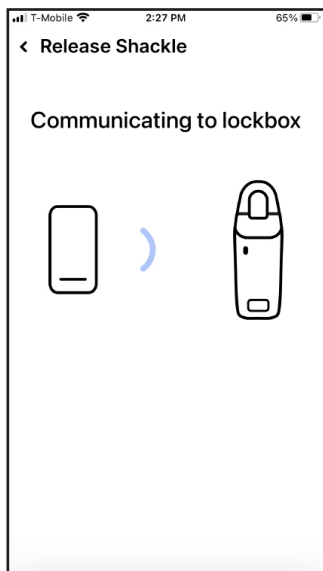
7. When the *Release Shackle* screen appears, compress the shackle then pull up to release it.