LENEL·S2

OnGuard® Cardholder Self Service Web Application

Efficiently manage your organization's cardholder needs from any connected device.

Streamline your organization's cardholder management processes with the OnGuard Cardholder Self Service Web Application.

Through an easy-to-access web application, cardholders can schedule visits, update their PIN code and request access, all from any connected device with a supported browser. Cardholders can also resend mobile credentials to themselves, useful if their mobile phone has been lost or replaced.
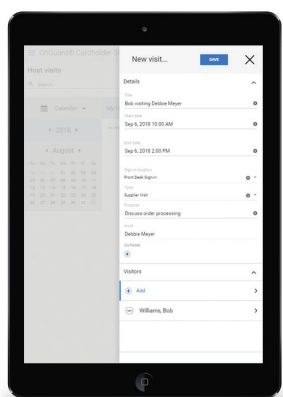
An easier way to manage visits and access requests.

Building on LenelS2's history of innovation in delegated access management, the **OnGuard® Cardholder Self Service (CSS)** Web Application provides an automated, integrated and innovative approach to handling common cardholder tasks.

OnGuard CSS is an intuitive and easy-to-use web interface for cardholders. This comprehensive interface empowers cardholders to **self-manage access requests,** including scheduling visits, pre-registering visitors and updating the PIN codes of their OnGuard system badges.

OnGuard CSS offers organizations convenient management of common cardholder tasks
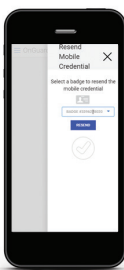
- Streamlines handling of cardholder access requests by approvers and OnGuard system administrators
- Provides cardholders with on-demand insight into the status of access requests
- Gives cardholders the ability to resend mobile credentials to themselves, which is helpful in the event of a phone loss or replacement
- Allows cardholder to pre-register future visitors and log future visit events, assuring an efficient and welcoming experience upon arrival on site
- Offers CSS Admin the ability to hide features or pages from cardholder view, enabling Admin to conform with company policies or other guidelines/rules, should they apply
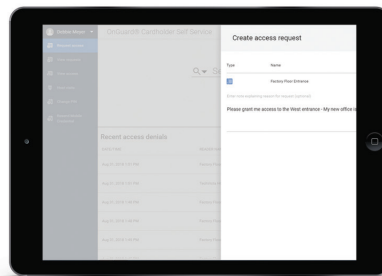

| Schedule a visit | Change PIN | Resend Mobile Credentials Request | Request Access |

System Requirements

The OnGuard CSS web application requires OnGuard version 7.4 or higher in order to take advantage of CSS in the OnGuard Visitor Management suite, as well as the PIN code change feature. OnGuard 7.5 is required to request a resend of mobile credentials. A Microsoft® Active Directory® account is required in the OnGuard system for each cardholder who will have access to the OnGuard CSS web application.

Licensing

The OnGuard Cardholder Self Service web application is licensed separately based on system size. To process the access request workflow, OnGuard Access Manager client licenses are also required. A valid LenelS2 Software Upgrade and Support Plan (SUSP) is required for the OnGuard system in order to obtain an OnGuard CSS license.

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LenelS2.com

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Specifications subject to change without notice.