Honeywell Community Suite Offering Descriptions and Terms

Version: 1.0

These offering specific terms listed below ("**Offering Terms**") set out the terms and conditions applicable to the Honeywell Building Performance Suite ("**Software**") made available by Honeywell as identified in the print or electronic document identified as "proposal", "order", "agreement" or similar name ("**Order**"). The Software license is governed by these Offering Terms, the Order and the applicable End User License Agreement ("**EULA**") available at hwll.co/eula (together, the "**Agreement**"). All terms not defined herein have the meaning given to them in the Agreement. In the event of any conflict or inconsistency among the terms of the following documents, the order of precedence shall be as follows: 1) these Offering Terms, 2) the EULA, 3) the Order. Honeywell may update these Offering Terms from time to time. Honeywell will make commercially reasonable efforts to notify User of any material changes. Continued use of the Software constitutes User's consent to such changes.

A. Offering Descriptions

Offerings	Description
Honeywell Community Suite	Honeywell Community Suite is an on-premise software application that integrates multiple subsystems to help improve operational efficiency, assist with timely response to alerts and incidents, and support informed decision-making through user-friendly dashboards and data insights.

B. Offering Package and Feature Descriptions

Product Features	Description
Honeywell Community Suite	The standard Honeywell Community Suite currently includes the following features: • Dashboards and reports for Smart Communities – Facilitates informed decision-making through the provision of recommended actionable insights derived from community operations data analytics. • Alerts & Incident Management – Supports rapid responses by delivering real-time alerts and enabling centralized incident tracking. • Building/Infrastructure Visualization – Enhances situational awareness through interactive building and asset views. • Asset Visualization – Helps improve operational efficiency by providing monitoring of maps and panel-based assets. • Incident Management – Streamlines resolution processes with standard operating procedure (SOP) workflows and live status dashboards

C. General Offering Terms

1. **Third-Party Systems**. Honeywell does not provide support for or guarantee interoperability with third-party systems, and Honeywell is not responsible for the integrity, availability, or quality of data provided by third-party systems. User is solely responsible for providing or updating any dependent third-party components and ensuring use of the Software is in conformance with any applicable third-party requirements, including service and/or warranty requirements.

2. **User Responsibilities:**

    a) Certain features and functionality of the Software may allow User to enter its own analytics or set points, dashboard and/or configurations. Any default analytics and set points provided in the Software are intended to help inform User's decisions, but ultimately, User is responsible for any analytics and set points. User agrees not to upload, or permit the uploading of, sensitive personal data into the Software (including but not limited to social security numbers, bank account numbers, credit card numbers, geolocations) and industry specific sensitive or regulated data. Honeywell may

provide self-service training modules to assist with the provision of Software training to Users. On-site training may be available at an additional fee.

b) Honeywell is not responsible for any output provided by the Software or any action taken by User based on the output of the Software. Actions taken on the output of the Software may be visible to all authorized users and applicable across the entire Site. The Software is not intended for, or to meet, any sustainability, carbon, or cyber regulatory compliance requirements. User agrees that it will not rely on the Software for any life safety, critical or other regulatory compliance purposes. Software is not designed or intended for real-time or time-critical control of User's equipment, internet and network connectivity, and infrastructure (i.e., sensors, building assets, base control system, OPC server, network switches, and IoT devices, etc.) nor for emergency situations and should not be relied upon as a primary system. Its operational use is limited to a system for monitoring and managing equipment for general operations and maintenance insights. The Software is not a substitute for a third-party monitored emergency notification system. Honeywell makes no representation or warranty that use of the Software will improve User's operations, safety, sustainability, cyber capabilities, or reliability.

c) For Users located in the United Arab Emirates (UAE) and the Kingdom of Saudi Arabia (KSA), the following terms shall apply:

    a. User acknowledges that it acts as the sole data controller for all personal data processed through the monitoring system. Honeywell provides equipment and Software only, and assumes no responsibility for User's data processing activities, any use of tracking technologies, or Personal Data Protection Law (PDPL) compliance. User is solely responsible for obtaining any required consents, certifications and providing any required notices.

    b. Support Notice: Tier 1 support will be provided in User's country. Tier 2 support is provided by teams in the United States for the United States and Canada; Tier 2 support is provided by teams in India for India and the rest of the world. Tier 3 support is provided by teams in India for India and the rest of the world. When providing support, Honeywell may need to access certain system logs and application-level information which will not include personal data or video feeds. The limited contact information shared by User to facilitate any technical support will be processed in accordance with Honeywell's Privacy Statement found at Honeywell.com.