

# Honeywell InnControl™ 3 Offering Descriptions and Terms

Version: 1.0

These offering specific terms listed below (“**Offering Terms**”) set out the terms and conditions applicable to the Honeywell's InnControl™ 3 (“**Software**”) made available by Honeywell as identified in the print or electronic document identified as “proposal”, “order”, “agreement” or similar name (“**Order**”). The Software license is governed by these Offering Terms, the Order and the applicable End User License Agreement (“**EULA**”) available at [hwl.co/eula](http://hwl.co/eula) (together, the “**Agreement**”). All terms not defined herein have the meaning given to them in the Agreement. In the event of any conflict or inconsistency among the terms of the following documents, the order of precedence shall be as follows: 1) these Offering Terms, 2) the EULA, 3) the Order. Honeywell may update these Offering Terms from time to time. Honeywell will make commercially reasonable efforts to notify User of any material changes. Continued use of the Software constitutes User’s consent to such changes.

## A. Offering Descriptions

Offerings	Description
InnControl™ 3	InnControl™ 3 is a part of the Honeywell INNCOM offering suite, designed primarily for hospitality sector. It is on-premises software that provides hotel engineering teams with access to INNCOM controls, alarms, and overall system health. InnControl™ 3 can function as a stand-alone application or as part of a broader integrated solution. Customers typically receive IC3 pre-installed on server hardware.

## B. Offering Package and Feature Descriptions

Product Features	Description
InnControl™ 3	<p>InnControl™ 3 includes the following features:</p> <ul style="list-style-type: none"><li>• <b>System Monitoring &amp; Control:</b> Enables centralized management of room operations such as temperature, fan speed, and rental status.</li><li>• <b>Integration Support:</b> Works with property management systems (PMS) and electronic lock systems for remote door operations, emergency overrides, and audit trails.</li></ul>

## C. General Offering Terms

1. **Third-Party Systems.** Honeywell does not provide support for or guarantee interoperability with third-party systems, and Honeywell is not responsible for the integrity, availability, or quality of data provided by third-party systems. User is solely responsible for providing or updating any dependent third-party components and ensuring use of the Software is in conformance with any applicable third-party requirements, including service and/or warranty requirements.
2. **User Responsibilities:**
  - a) User shall maintain all minimum system and operational requirements necessary for use of the Software, as specified in the applicable Software documentation. Honeywell may update such minimum requirements from time to time, and User shall ensure continued compliance with any updated requirements.
  - b) Certain features and functionality of the Software may allow User to enter its own analytics or set points, dashboard and/or configurations. Any default analytics and set points provided in the Software are intended to help inform User’s decisions, but ultimately, User is responsible for any analytics and set points. User agrees not to upload, or permit the uploading of, sensitive personal data into the Software (including but not limited to social security numbers, bank account numbers, credit card numbers, geolocations) and industry specific sensitive or regulated data. Honeywell may provide self-service training modules to assist with the provision of Software training to Users. On-site training may be available at an additional fee.

- c) Honeywell is not responsible for any output provided by the Software or any action taken by User based on the output of the Software. Actions taken on the output of the Software may be visible to all authorized users and applicable across the entire Site. The Software is not intended for, or to meet, any sustainability, carbon, or cyber regulatory compliance requirements. User agrees that it will not rely on the Software for any life safety, critical or other regulatory compliance purposes. Software is not designed or intended for real-time or time-critical control of User's equipment, internet and network connectivity, and infrastructure (i.e., sensors, building assets, base control system, OPC server, network switches, and IoT devices, etc.) nor for emergency situations and should not be relied upon as a primary system. Its operational use is limited to a system for monitoring and managing equipment for general operations and maintenance insights. The Software is not a substitute for a third-party monitored emergency notification system. Honeywell makes no representation or warranty that use of the Software will improve User's operations, safety, sustainability, cyber capabilities, or reliability.